

In store testing of cell phones is absolutely necessary for hard of hearing individuals. I wear hearing aids and I am in business requiring heavy use of a cell phone. It is not practical to buy a cell phone, try it and return most of them because they do not work with adequate volume or without interference with hearing aids.

A small percentage of the phones offered in stores work properly, therefore it is necessary to try the phones before buying if you are hard of hearing. PLEASE DO NOT eliminate this contemplated requirement from your rulings or regulations.

Thank YOU